

27 April 2021

Dear Members & PMSA's licensee,



“Briefing on Codes of Conduct for Property Management”

18 May 2021 (Tuesday)

Chartered Institute of Housing Asian Pacific Branch (CIHAPB) has organized a webinar as follows:

Date & Time	18 May 2021 (Tuesday); 06:30 pm - 08:00 pm
Venue	Webinar link
Content	<p>After the implementation of the Licensing Regime, Property Management Services Authority (PMSA) issued three codes of conduct, including “General Code of Conduct”, “Complaint Handling Mechanism of Property Management Companies”, as well as “Effective Control over Property Management Business by Property Management Companies”. CIHAPB has cordially invited PMSA to talk about its complaints handling and disciplinary procedures and the details of the three codes of conduct to our members.</p> <p>For details of the codes, please refer to the PMSA's webpage at https://www.pmsa.org.hk/en/regulatory/regulating-licensees#reg-04.</p>
Speaker	Mr. Kevin Cheung, General Manager (Regulatory), PMSA
Programme	<ol style="list-style-type: none">1. Background (10 mins);2. Introduction of Codes of Conduct (50 mins); &3. Q&A Session (30 mins).
Language	Cantonese
Fees	CIH Member and Chartered Member --- Free of Charge PMSA's licensee --- Free of Charge Non-Member --- HK\$50.00
Capacity	100 persons (Priority will be given to CIH Chartered Members & CIH Members and a proportion of enrolment will be reserved to PMSA's licensee) (first-come-first-served)
CPD	2 Units (Professional Practice)

For enrolment, please sign up by completing and returning the Reply Slip via email apb@cih.org.hk **on or before 7 May 2021** and send a crossed cheque made payable to “Chartered Institute of Housing Asian Pacific Branch” to Units 2008-2010, Telford House, 16 Wang Hoi Road, Kowloon Bay, Kowloon, Hong Kong.

For further enquiries, please contact the CIHAPB Secretariat at 2356 8680.

Chartered Institute of Housing Asian Pacific Branch

www.cih.org.hk

Chartered Institute of Housing
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Units 2008-2010, Telford House,

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Reply Slip

“Briefing on Codes of Conduct for Property Management” 18 May 2021 (Tuesday)

Venue: Webinar link will be provided to successful applicants later

(To be returned by 7 May 2021)

To : CIHAPB (Fax: 2356 7332)
Units 2008-2010 Telford House
16 Wang Hoi Road
Kowloon Bay, Kowloon
Hong Kong

(Please “✓” in the box as appropriate)

Member of Organizers:	<input type="checkbox"/> Chartered Institute of Housing Asian Pacific Branch (CIHAPB) <input type="checkbox"/> Property Management Services Authority (PMSA) (The copy of license must be sent or faxed together with reply slip)
Non-Members	<input type="checkbox"/>

Member’s Details

Name	(English)	(Chinese)
Membership / License No.		Membership Type
Mobile	E-mail	
	<i>(for e-mail confirmation purpose)</i>	
Cheque No.	Bank	Amount HK\$
Signature		Date

Remarks

1. The cheque should be made payable to “**Chartered Institute of Housing Asian Pacific Branch**”.
2. Reservation by fax is accepted. Both successful and unsuccessful enrollments will be replied by email after the enrollment deadline. Successful enrollments will be confirmed **upon receipt of FULL PAYMENT**. You are welcome to contact the Secretariat at 2356 8680 for checking your registration.
3. Official receipt is available upon request.
4. All received cheques of unsuccessful enrolment reservation will be shredded after enrolment deadline.
5. Enrolment reservations are subject to the final decision of the organizers.